

When it comes to academic libraries, which term is more appropriate: "social" or "communal?" The development of academic libraries and their future prospects

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### Abstract

University libraries have extended their offerings to incorporate cafes, larger study spaces, and "information commons" in order to meet the social demands of students. This modification is a direct response to the prevailing notion that university libraries are seeing a decline in the number of visitors and the availability of their resources. This study offers a comprehensive examination of several social models in contrast to the traditional emphasis of academic libraries on the local community. Academic libraries are known to offer a unique type of community that regular visitors greatly appreciate. The current efforts of the academic library to promote a wider social agenda may lead to unexpected negative outcomes and a decline in community solidarity.

### Introduction

The increased use of electronic resources outside of university buildings has led to a drop in the circulation of physical items and the utilization of reference services within academic libraries. This has resulted in a lack of demand for the services provided by academic libraries. Given the prevalent patterns and studies indicating a reduction in library footfall, there have been various assertions suggesting that the traditional academic library is on the verge of impending extinction. This is due to the fact that the number of people using libraries is expected to continue to plummet. Some people have reacted boldly by creating a variety of "social" locations, such as cafes, theaters, and museums in response to the lack of public gathering places. In addition to this, they have developed collaborative learning environments for groups and formed "information commons." On the other hand, there are some people who have made the decision to stop using libraries and instead offer just limited support for their continued existence. On the idea that academic libraries only act as repository for printed resources, the numerous and conflicting approaches to tackling the challenge of academic libraries have been developed. The idea of academic libraries being the sole repositories of physical books raises the question of whether or not this should be the case. The growing reliance of users on easily accessible digital materials has the potential to herald the end of traditional academic libraries in their present iteration.

As a consequence of this, it is possible that academic libraries may require the development of new models. Throughout the course of its existence, the academic field has not been confined to the confines of a library. In the past, those who were interested in gaining access to academic libraries were drawn to these places because of the combination of their physical amenities and scholarly resources. Although the growing quantity of electronic resources has the potential to reduce the necessity for individuals to physically visit academic libraries in order to obtain the information they require, a considerable percentage of users still choose to do so. It's possible that the sense of community engagement is what draws people in and makes them appreciate the opportunity to both be seen and study others during a group activity that requires introspection. There is a difference between an academic library that serves a social community and an academic library that serves a community. According to the social model, the function of a library is to provide a space for collaboration, in which students and teachers engage in conversation and work together to develop new information. It is feasible to create environments that support behavior patterns that stimulate collaboration and friendly discussion by integrating social facilities and services such as art galleries, coffee shops, group study spaces, and information commons. This will allow for the establishment of surrounds that are conducive to these activities. The possibility that the social model will have a negative impact on the communal aspect of quiet and focused study is a feature that is highly regarded in academic library environments, but it is also one of the potential risks associated with the social model. In university libraries, there is little opportunity for social contact due to the environment's primary emphasis on learning, which encourages solitude and a peaceful atmosphere. Participating in social activities necessitates being physically present in a group setting, the atmosphere of which can take on a variety of forms, ranging from one that is calm and reflective to one that is centered on intellectual pursuits. It is important to emphasize that the incorporation of social activities into academic libraries as well as the introduction of additional resources and amenities to boost the libraries' attractiveness to both teachers and students are not inherently negative ideas. The problem at hand relates to the marketing of these services and facilities without sufficient consideration of the negative consequences that social connections have on initiatives that involve groups of people working together. In addition, there is a lack of clarity regarding the amount to which social activities contribute to the efficiency of academic libraries as a whole. This uncertainty comes to

the question of whether or not these activities primarily serve to boost the utilization of library resources on a smaller scale or whether or not they primarily serve to enhance the research endeavors of universities on a larger scale. The purpose of this research is to conduct an analysis of the existing body of literature concerning the refurbishment of academic libraries. What function have academic libraries played throughout the course of history? Does the accomplishment of this goal still serve a useful purpose in the modern era? What are the major factors that are regarded as being absolutely necessary in order to propel change within academic libraries? Are the needs of those who use academic libraries being met by these improvements in an appropriate manner? How significant of an effect do non-traditional library services, including information commons, cafes, and social areas, have on the feeling of community that exists within university libraries?

### **Why Academic Libraries Need to Change**

Increased off-site use of electronic resources, falling print book circulation, and falling gate counts have all contributed to the urgency with which academic libraries feel the need to make changes. A 2001 essay by Scott Carlson titled "The Deserted Library" raised some eyebrows with its claim that gate counts had dropped at many university libraries. There has been a 20% drop in enrollment at the University of Idaho–Moscow since 1997, and a 32% drop at Augusta State University since 1993. Patrons of academic libraries have become increasingly reliant on digital resources, leading to a fall in the use of print publications. This pattern has led to fewer people actually using libraries and fewer people being counted as having visited the library. With the proliferation of digital versions of print materials, it's likely that students and researchers won't even need to visit libraries in person to get the materials they need. Others have argued that this idea will eventually lead to the demise of the academic library. William Wisner claims that our collective fate will be sealed unless we accept the inevitable departure of our buildings over the course of the next century, the fulfillment of libraries' historical function, and the eventual supremacy of portable e-books. Second, an opposing view is that the university library can be reinvigorated by the introduction of new materials and services. A change in university teaching practices has been a major impetus for the movement. The study of the sociology of knowledge has revealed that the creation of new information is a group effort, rather than the product of solitary researchers using library databases. Indeed, it is widely held that individuals acquire their knowledge through interaction with others. The conventional method, in which

students conduct their own independent research and teachers impart their information through lectures, is at odds with the idea of knowledge as a collective creation. The idea that students and teachers can learn more from working together is gaining ground. In light of these four ideas, teachers are increasingly using collaborative projects instead of individual assessments and papers. It is generally accepted that assigning students to work on group projects is a great way to simulate the real-world process of knowledge creation by encouraging students to share their ideas and work together. Both the physical layout of libraries and the function of academic librarians have been profoundly influenced by the ideas mentioned. New knowledge creation, according to knowledge sociologists like Barbara Fister, is a socially mediated process. People in a community talk to one another and share their thoughts. Scott Bennett pointed out that hierarchical ties are preserved in the library world. Bennett, on the other hand, proposes the idea of "domestic spaces" to encourage a viewpoint in which knowledge is seen as a communal endeavor rather than dependent on a basic foundation. Individuals generate knowledge by participation in cooperative and dependent group endeavors. Six in total. Academic libraries of the future, the author says, must take on a design more akin to that of regular households. The process of learning would be greatly aided by a setting that recognizes the value of knowledge as a shared resource, emphasizes the importance of incorporating knowledge into students' daily lives, and equips them to deal with the social aspects of education. Considering things from this angle, it's easy to confuse "social" and "communal." A library is different from a place where people congregate for socializing or working on a group project. There is a huge gap between the two. People converse and hold discussions in a library, either about the topic at hand or about other, more general topics. Communication in a library includes both people-watching and people-watching others as they study quietly. Sam Demas thinks it's a shame that people's social lives and their group pursuits don't always mesh well. Conversations, regardless of their intellectual nature, can easily hinder the pursuit of rigorous academic research in a public setting. According to Demas, some students consciously seek out quiet corners of the library to study in without being disturbed by other patrons' conversations, the hum of photocopiers, or the tapping of keyboards. The user's text is insufficient for a scholarly revision. Authors are increasingly viewing academic libraries not as common spaces but as social spaces, or at the very least seeing no inconsistency between the two. Fister claims that even Demas is susceptible to this

phenomenon, as shown by a quote from Carlson in which Demas admits that it is common for people to spend long periods of time chatting, flirting, and seeking attention within the library without this interfering with their ability to focus on their original mission of studying or conducting research. Following ten and before twelve, "eleven" is the next natural number. However, some people may find it difficult to balance socializing with serious academic work, and this may be especially true under certain conditions. Academic libraries must accommodate group projects by allocating space for them. Some people think it's crucial to keep the academic library's common areas intact. Emily Ranseen claims that the usefulness of individual study time has diminished in the modern world. A cacophonous civilization describes modern Western culture, where the importance of sound in facilitating energy processes is widely held. Studying alone is a lively activity in and of itself, while group study in a library atmosphere encourages a more muted interchange of intellectual vitality. The library's quiet atmosphere makes it a pleasant escape from the constant noise of the outside world. There are many people who talk about the subtle yet powerful energy that is present in libraries. The intrinsic power of silence is often misunderstood and underrated, however, because of the cultural tendency towards loudness and bustle.<sup>12</sup> is the magic number. Six in total. University libraries face the challenge of making their environments welcoming and productive for learning and research without encouraging the stereotype that libraries are just places to hang out. It's important to stress that even independent study has social components. Fister emphasizes that the reader and the text engage in a social relationship during the reading process. Every trip to the library shelves is an opportunity to take part in or observe a conversation.<sup>13</sup> Thirteen, as in the number. In another sense, public university libraries can be seen as incubators for the development of social knowledge. Adopting social construction as a paradigm for knowledge production does not necessitate the creation of social academic libraries. Whether or whether social academic libraries improve learning outcomes or make it easier to acquire top-tier knowledge is an open question. The basic argument for making the academic library into a more social space is based on the idea that the traditional academic library serves largely as a storehouse for books. Academic libraries, as Geoffrey Freeman explains, were originally conceived as storage facilities for accumulating, providing access to, and protecting printed documents, with little regard for user aesthetics.<sup>14</sup> is a prime number. Although the requirement to hold print collections may have been the driving force behind the establishment of

academic libraries, this has never been their only purpose. Whether or if the declining use of print resources is causing a large exodus from academic libraries is also unclear. The National Center for Education Statistics reports that a fall in gate counts is unusual for academic libraries in their biennial surveys.

### **Getting the Old and the New Academic Library to Work Together**

Introducing new services, especially social ones, into academic libraries is acceptable. It is crucial, however, that the old and the new coexist amicably; especially, that the new features meet the needs of those who use the academic library without detracting from the value of the qualities that were previously in place. According to Christina Peterson's article, "this need for a quiet place is most at odds with other library uses and, as a result, requires the most protection," which explains why quiet study areas are so hard to come by.<sup>38</sup> A second option would be to partition the library into quieter study areas and busier public areas. Since each of the library's many rooms serves a unique function, it's important to strike a balance between quiet study nooks and bustling meeting locations, as Ranseen suggests. The simplest way to accomplish this would be to section off the library into lively and quiet zones. You may also post signage to emphasize the areas of the library where visitors are not permitted and the appropriate conduct expected of them. Customers would have a better time and feel more at ease if they knew what was expected of them and where to access the information.<sup>38</sup> However, if they are kept apart, the public library runs the risk of being underfunded and underappreciated in terms of both design and resources. Academic libraries should prioritize the provision of shared study spaces with the same amenities as information common areas and cafes. "Librarians need to think more about architectural design," argues Bernard Frischer, "because users of physical libraries will want to experience something in a library that cannot be had in an office or at home, and that something is the drama of community." Librarians in the modern period need to give this issue more thought. Four hundred people in all There is not enough availability of social or other non-library services to keep or grow this program. Since Mark Twain's death has been excessively exaggerated and misconstrued, I feel obligated to offer an apology. The death has been dramatically exaggerated, which is why this has happened. Academic libraries have seen increased use over the past decade despite the surge in popularity of mobile and online library services. People must have found something else of interest at the library if they are accessing the print collections and reference services less regularly. Study rooms that emphasize calm



concentration are preferred by library users, and provide the best value, according to this study. Many university libraries are currently facing severe challenges in the aforementioned areas due to the exponential growth of their collections. Maintenance and remodeling of public library facilities should be prioritized in the design of academic libraries. It is crucial to provide a lot of thinking before beginning development on facilities that won't fully meet this condition. It has been shown that an academic library may not even accomplish its objective by providing services and activities that are unrelated to the library, let alone its specific goal of increasing gate counts. Most of the extra-curricular events provided by university libraries promote a social milieu rather than a community one, which is even more of a cause for concern. Study groups, coffee and chat, and general commotion benefit everyone involved, but they may happen pretty much anywhere. T.

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14 Geoffrey T. Freeman, “The Library as Place: Changes in Learning Patterns, Collections, Technology, and Use,” in *Library as Place: Rethinking Roles, Rethinking Space* (Washington, D.C.: Council on Library and Information Sources, 2005): 1.

15 National Center for Education Statistics, *Academic Libraries: 1994* (U.S. Department of Education: Washington, D.C., 1998): 4, 8; National Center for Education Statistics, *Academic Libraries: 1996* (U.S. Department of Education: Washington, D.C., 1999): 14, 18; *Academic Libraries: 1998* (U.S. Department of Education: Washington, D.C., 2001): 20, 24; *Academic Libraries: 2000* (U.S. Department of Education: Washington, D.C., 2003): 20, 24; *Academic Libraries: 2004* (U.S. Department of Education: Washington, D.C., 2006): 3, 5.

16 It could be argued that the creation of social academic libraries is responsible for rising gate counts. However, Harold Shill and Shawn Tonner report that between 1995 and 2002 there were about 400 academic library facility projects, which represents only 11 percent of the 3,653 academic libraries noted by the NCES in 2004. Moreover, it is not clear that social functions are responsible for rising gate counts in new and renovated academic libraries. See below for a further discussion of this point. Harold B. Shill and Shawn Tonner, “Creating a Better Place: Physical Improvements in Academic Libraries,



1995-2002,” *College & Research Libraries*, 64 (Nov. 2003): 431. NCES, *Academic Libraries: 2004*, p. 5.

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19 Freeman, “The Library as Place: Changes in Learning Patterns, Collections, Technology, and Use,” p. 6.

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